

Kotobook Terms of Service

If you live outside of the United States, these terms are for you. If you reside in the United States, your Kotobook Terms of Service can be found [here](#).

General

Hello! You should read the Terms of Service in full, if only because they come into force every time you visit Kotobook or use any of its features.

1. If you are under the age of 14, unfortunately you are not yet allowed to use Kotobook.
2. We are not responsible for the content you post on Kotobook, and we have no control over the **content of the site**.
3. If you share content that doesn't belong to you at all, and it's from the owners (and they call their lawyers), then we have nothing to do with it. So Thus, you are solely responsible for the materials you post.
4. If you want to learn even more rules or need more safety guidance, please refer to the Community Guidelines and Safety Councils.
5. If you are concerned about how Kotobook uses your personal information, please read the [Privacy Policy](#), which describes how we process your personal data and protect your privacy when you use Kotobook. By using Kotobook, you agree that we can use your data in accordance with our Privacy Policy. we We use cookies and identical technologies. You can use your phone's settings to block cookies and local storage devices, but in this case, you may lose access to some features of Kotobook.

Legal Notices

Kotobook is a social network for pet owners that includes an app that aims to create a space where people can meet, chat, find a pet, find a mate or friend for their pet, share their and their pet's. photos, news and other information. It was thought that this process would be fun, so it is important for us (and for you) that our network remains a safe and friendly place. Therefore, you agree to use Kotobook without violating the Terms of Service ("Terms"). Kotobook stands for applications.

These Terms are a legally binding agreement between you ("User") and

Genesis World Ltd, represented by Kotobook (hereinafter referred to as "we"). Kotobook includes, but is not limited to, Kotobook, the rightful owner of Genesis world LLC 42464687 is located in its

registered office at the address: Ukraine, Kyiv, Sechevykh Striltsiv Street 37/41.

The terms and conditions will apply from the moment you visit Kotobook, whether or not you register them, so please read them carefully.

IF YOU DO NOT AGREE WITH THE TERMS OF SERVICE, PLEASE REFRAIN FROM USING THE APP.

1. Use of the App and Site and Content Policies

Who can use Kotobook?

Kotobook is a place for pet owners over 14 **years old**. You can only use Kotobook and sign up for the app if you are at least 14 years old.

You confirm that you have the right and ability to bind yourself to the Terms and by using Kotobook, you will not violate the laws and regulations of your country.

You also confirm that you have never been convicted by a court of socially dangerous assault, physical harm, or sexual harassment.

What content can I put on Kotobook?

You may post any material on Kotobook, including photos, emails, messages, and other content ("Content").

However, there are some rules as to what constitutes acceptable material. So, when you use Kotobook, you must not post, submit, or upload Content that:

1. contains curses or insults that may offend another person;
2. is obscene, pornographic, or otherwise offensive to another person's feelings;
3. is abusive, abusive or threatening, exhibits or incites violence, self-harm, suicide, racism, sexism, hatred, and Intolerance;
4. calls for illegal activities, including terrorism, racial hatred or the publication of such material, which is a criminal offense;
5. is defamatory;
6. relates to commercial activities (including, without limitation, sales, advertising, links to other sites or paid phone numbers);
7. contains spam;
8. depicts a person, company, or brand for the purpose of deception or confusion;
9. contains spyware, adware, viruses, corrupted files, worms, or other malicious code designed to breach, corrupt, limiting or interrupting the performance of any software, equipment, telecommunications, networks, servers; Trojan horses designed for damage, interference, unlawful interception or removal of any information (including personal information), whether through or without Kotobook;
10. independently, or the fact of posting which violates the rights of a third party (including, without limitation, intellectual property rights and confidentiality);
11. shows another person if the Content was created/shared without that person's knowledge and without giving that person the opportunity to opt out of its creation, or propagation.
12. contains images of children and puts their safety at risk.

Child Safety Policy

Kotobook is a social network designed exclusively for adult users (aged 14 and over) who are pet owners. We strictly adhere to international standards for the protection of children and strictly prohibit any content that contains or promotes child sexual abuse or exploitation (CSAE).

We:

- Remove content that violates the CSAE policy immediately.

- we block the accounts of users who distribute such content;
- notify the competent authorities in case of detection of CSAE materials;
- we use automated and manual moderation to detect violations;
- provide complaint mechanisms in the application (the "Report" button);
- We accept appeals to a special mail: team@kotobook.pet (reserve: kotobook9@gmail.com, vlasuk79@gmail.com).

Full version of the Child Safety Policy:

https://api.kotobook.pet/privacy_policy/en/child_safety_policy.html

Please use common sense when posting, uploading, or sending anyone the Content you choose on Kotobook, as you are solely responsible for doing so.

We review posts and accounts for content that violates these terms through several automated systems, as well as through regular checks by a team of moderators. In case of systematic violation of the rules, we may suspend you from using Kotobook by restricting your access, deactivating or blocking your account.

Are there any rules regarding my personal data, such as my email address?

You may not post your own or someone else's contact or banking information on your page ("Profile"), such as: names, home and mailing addresses, phone numbers, email addresses, URLs, bank cards, place of work. which they reveal about themselves.

Well, what about the personal data of other users, can they be used?

You can use the personal information of other Kotobook users to the extent necessary to meet and communicate with them. Kotobook reserves the right to delete your account or restrict access to certain data if you misuse someone else's information.

Who can see the content I post on Kotobook?

When you upload Content to Kotobook, it can be seen by everyone. at our discretion without obligation to you. We are under no obligation to publish your Content, verify it for accuracy or truth, and also keep an eye on how you use Kotobook.

Something else?..

By using Kotobook, you agree to the Terms of Service. We, in turn, grant you a limited, personal, non-exclusive, and non-transferable right to use and download the Content, as well as to use Kotobook solely for your personal use. , its Content and features, and may not modify, edit, copy, reproduce, create derivative works from, modify, correct, update, or otherwise exploit the App or its Content.

2. Ownership of the Content

When I upload Content to Kotobook, do I lose the right to it?

No (provided that you are the copyright owner at all - please see our policies for uploading someone else's Content).

Please note that by uploading Content to Kotobook, you acknowledge that:

1. you are the exclusive author and owner of this Content and agree to waive the moral rights of the author in this Content (including, without limitation, the right to further consideration of the author);

2. you have been granted the right to use and publish the Content; or
3. You have been granted permission and authority to use and post this Content.

Please note that by uploading Content to Kotobook, you acknowledge that you have the right to do so. You automatically grant us a non-exclusive, royalty-free, perpetual, perpetual, perpetual, worldwide license to use such Content in any manner whatsoever (including, without limitation, editing, copying, modifying, translating, reforming, using other materials, creating derivative works from, advertising, distributing, and publishing the Content for

A wide range of users, partially or completely in any format and on any medium that already exists or will be developed in the future).

We may transfer the above license to affiliates and successors and assigns without any agreement with you.

We have the right to disclose your personal information to third parties if they complain that Content uploaded by you to our app or website violates their copyright, privacy rights, or any other law.

Who then owns all the other content on Kotobook?

Us! All text, graphics, user interface, trademarks, logos, sounds, and artistic creations of Kotobook are the property, controlled or licensed by us, and are therefore protected by proprietary rights, trademarks, and other intellectual property rights.

Can I use content that I don't own?

You may not use Kotobook Content to which you do not have the rights, except for Content uploaded by you. You agree that in no way will you violate our rights or rights of third parties using Kotobook Content. This means that you will not copy, modify, distribute, publish, or sell Kotobook Content (other than your own).

3. Paid in-app subscriptions

Paid subscriptions in the Kotobook app provide users with access to additional features, content, and privileges, enriching their experience of using the app. In this section, we'll go into detail about how paid subscriptions work, what features they provide, and how to sign up for a subscription.

Benefits of paid subscriptions

A subscription to "Kotobook Pro" opens up unique bonuses for users, making their experience of using the application even richer and more satisfying.

- 30% more product ad impressions: Subscribers can enjoy increased visibility of their products when using the promotion feature. This provides a larger audience and increases the effectiveness of the advertising campaign.
- Unlimited number of products: The "Kotobook Pro" subscription removes the quantity limit created goods. Users are free to list and promote any number of products, which contributes to the variety and volume of their catalog.
The ability to consolidate "promotional products" in the top
- Pin "promotional products" to the top: Followers can pin their promotional products at the top of the list, providing outstanding visibility and increased interest from the outside Users.
followers.

Types of subscriptions

Users of the Kotobook app can choose from a variety of subscription options, providing flexibility and adaptability to their needs for different periods of time.

- Three-month subscription.

The opportunity to enjoy all the bonuses of "Kotobook Pro" for three months.

The convenience of a short-term subscription for those who want to try out the advanced features of the application.

- Semi-annual subscription

Access to all the features of the "Kotobook Pro" subscription for six months. Savings compared to paying monthly, ideal for those planning long-term use.

- Annual subscription

Constant access to the advanced features of "Kotobook Pro" throughout the year. Maximum savings with additional bonuses for long-term subscribers.

Choose a subscription that suits your needs and usage plans. Subscribe to "Kotobook Pro" and enjoy an enhanced experience of reading and promoting your products!

How to subscribe

To subscribe to "Kotobook Pro", follow these steps:

- Open the "Kotobook" application.
- Go to the "Subscription" section.
- Select your subscription type.
- Enter the necessary data for payment.
- Confirm your purchase.

Subscription Management

At any time, users can cancel the subscription or change its parameters by going to the corresponding section in the application settings.

Your subscription will automatically renew at the end of the applicable subscription period if you do not cancel your paid subscription before the end of this period of your current subscription. Contact our customer service team for cancellation instructions. The cancellation will take effect the next day after the last day of the current subscription period, and you will be transferred to the free version of the Kotobook service.

After completing or canceling the "Kotobook Pro" subscription, users can expect the following changes:

Post Aura: After the "Kotobook Pro" subscription ends, the aura added to the posts will be deleted. This special aura is an exclusive opportunity for subscribers.

Deactivation of products with more than 4 active products: If you have more than 4 active products, after the end or cancellation of the subscription, the products that are not promoted, except for 4, will be automatically deactivated. You can always customize the list of your products yourself and specify which of them should remain active.

Deactivating products after the end of the prepaid views: All promoted products remain active until the end of the prepaid views. After the end of the paid promotion, the product will be automatically deactivated

if you already have 4 active products.

These changes are aimed at ensuring fairness and transparency in the use of "Kotobook Pro" bonuses. We appreciate your choice and are available to answer any questions you may have about ending or canceling your subscription.

We do not provide refunds or credits for any incomplete subscription periods, except as expressly stated in these Terms.

User Support

If you have any questions about subscription usage or payment issues, please contact our support team.

4. Other paid services

What paid services are available in Kotobook?

Post Promotion

Users can promote their posts to gain more visibility. Promoted posts take priority positions in the feed and may include a clickable external link (similar to Instagram's "Promoted post").

Pet Profile Promotion

Pet profiles can be promoted in the same way, with a button linking to the pet's profile.

Product Promotion

Business users can promote products labeled "Business." The promoted block includes a button linking to the product page.

Minimum promotion amount: 100 UAH (~2.5 USD, ~2.3 EUR).

No maximum limit applies, except where restricted by local legislation.

Once a payment has been made, you have the right to cancel it and request a refund within 14 days of making the payment with a legal justification for the reason

<https://www.facebook.com/followmekotobook>. The money spent on the service is not refundable.

You can change your auto-charging settings at any time in the payment settings on your profile. Prices may vary depending on a number of factors, such as (but not limited to) promotions, loyalty bonuses, and other discounts.

The right to a refund within 14 days does not apply to fraudulent and selfish purposes with the subsequent deletion of such a user's profile.

Paid services are not available in countries under sanctions.

Well, what about the personal data of other users, can they be used?

You can use the personal information of other Kotobook users to the extent necessary to meet and communicate with them. Kotobook reserves the right to delete your account or restrict access to certain data if you misuse someone else's information.

Do bonuses have an expiration date?

Yes. Unused bonuses expire after 6 months (except for bonuses purchased through iTunes).

5. Access to the app

Can you guarantee that the Kotobook will always be safe and healthy?

Unfortunately, we cannot give such a guarantee, since from time to time we have to carry out repair work and therefore unforeseen troubles may happen to the application. As such, the Kotobook Services are provided on an "as is" basis. We do not provide any guarantees regarding quality, accuracy, functionality, availability or operability of Kotobook and reserve the right to suspend, disable, supplement or modify the services provided by Kotobook without notice or liability to you.

What about mobile access?

Your task is to do everything in your power to ensure your access to Kotobook (including, but not limited to, payments to the Internet service provider and mobile operator, as well as any other payments related to the possibility of access). is violated, or is limited as a result of connectivity via mobile devices and similar services currently available or to be created in the future.

By connecting to Kotobook or agreeing to receive messages and notifications from Kotobook on your mobile phone and/or any other device, you acknowledge that your ISP or mobile carrier may charge you extra.

I am not registered and some of the content and features of Kotobook are not available to me.

Unregistered users can only see the public part of the Content. They don't have profile, and their ability to download Content is limited. The degree to which registered users have access to Kotobook depends on certain criteria in the profile they have completed.

6. You delete your account

What should I do if I want to delete my Kotobook account?

If you are registered **with** Kotobook, you can stop registering at **any time: log in to Kotobook**, go to your profile page and in the "Settings" section, click on the "Delete profile" link. Thus, you will be able to restore your account and your profile in full within 30 days after deactivating your account. After cancellation

of your registration, we have the right to delete any Content that you have uploaded to Kotobook. For more information, please read our [Privacy Policy](#).

Content uploaded to Kotobook other than your profile (such as comments or messages) may still appear on Kotobook after you stop registering.

7. Abuses and complaints

Someone violates the Terms, who can I report it to?

To report abuse or report content on Kotobook, please contact us via [the https://www.facebook.com/followmekotobook](https://www.facebook.com/followmekotobook) page and summarize the violations.

We always try to help with any problem you may have with our service. If your complaint or dispute still remains unresolved, you can contact [the European Online Dispute Resolution Platform \(ODR\)](#).

8. Privacy Policy

Do you have any rules on how you can manage my personal data?

We process information in accordance with our [Privacy Policy](#), which is included in these Terms of Service. Please read our [Privacy Policy](#) before

provide is correct, complete, accurate. and don't break our rules and laws of your country.

9. Link

Do the links in the app have anything to do with Kotobook?

Kotobook may contain links to other sites, resources, and shopping opportunities provided by third parties. These links are provided to you for your information. their sites or resources.

Please note that we have no control over the content of third-party sites or their resources, and we do not accept any responsibility for them, including (but not limited to) third parties' compliance with any applicable laws or regulations.

10. Disclaimer of Warranties and Limitation of Liability

I forgot about the rules of conduct here, and now someone is threatening to sue me. Will your lawyers be able to figure it out?

No. If your actions upset other users, then you should be responsible for the consequences. We disclaim any responsibility for your conduct or the conduct of any other Kotobook user, and we disclaim any responsibility for the Content, uploaded by you or any other user.

My lawyer friend says that you can't absolve yourself of responsibility for everything...

Nothing in these Terms is adopted to exclude or limit our liability for:

1. death or bodily injury caused by your inattention;
2. fraud or fraudulent misrepresentation;
3. any liability that cannot be limited or excluded by law.

To the maximum extent permitted by law, Kotobook excludes:

1. all conditions, representations, warranties and other conditions that may be provided for by statute, common law or the law of equity;
2. any liability incurred by you as a result of your use Kotobook, site services, including liability for claims, fines, claims, losses, liabilities, expenses of any nature and kind: direct, indirect, incidental, punitive or consequential damages (including negligence); Impossibility use, loss of data, damage caused to the computer by electronic viruses, loss of income or profits, waste of business time, breach of contract or claims of third parties, or other damages of any kind and nature, even if Kotobook has been advised of the possibility of such damage or loss that arise in connection with or in connection with the use of Kotobook. This limitation of liability shall apply, but is not limited to, the transfer of any devices or viruses that can infect your equipment, cause mechanical or electrical equipment or communication lines to malfunction, telephone or other problems. messages (e.g., you cannot access the Internet), unauthorized access, theft, bodily injury (other than those caused by our negligence), property damage, operator errors, strikes or force majeure, including but not limited to liability for loss of income, loss of profits or contracts, loss of business, loss of anticipated savings, loss of goodwill, loss of data, loss of office time, and any other loss or damage of any kind.

Kotobook's liability for financial losses related to the Terms of Service for breach of contract, tort (including negligence or breach of legal obligation, etc.) may not exceed £20.

What about the reliability of Kotobook and the information provided by Kotobook?

Kotobook takes reasonable steps to ensure that the information provided on Kotobook is current, accessible, correct and complete, and has provided this information on an "as is" basis. Kotobook makes no warranties and is not responsible for the information contained on the Kotobook, directly or implicitly. Kotobook is not responsible for any loss of any kind related to the transmission and use of data, as well as for the accuracy of the content uploaded by other users. there may be interruptions or failures, some errors that cannot be corrected, and that Kotobook and the server under which the services are provided are free from viruses, worms, simulators, Trojan horses or other harmful components. Kotobook is not responsible for damage caused to your software or hardware or any other equipment, including, but not limited to, security breaches, viruses, worms, manipulation, fraud, errors, omissions, interruptions, defects, downtime in operation or transmission, malfunctions or transmissions, line or network malfunctions, or any other malfunctions. , we will make every effort to troubleshoot at no additional cost and without significant inconvenience to you, at the first opportunity.

11. Indemnification

I forgot about the rules of conduct here, and now someone is threatening to sue you. What now?

If we are sued as a result of your use of Kotobook, we have the right to defend or settle the relevant claim as we see fit.

You agree to defend and hold us and our employees, directors, employees, agents, representatives, harmless from any third-party claims, damages (direct and/or indirect), actions, litigation, claims, damages, expenses (including reasonable fees attorneys) incurred by us arising out of or in connection with your actions on Kotobook, the Content you have uploaded **to** Kotobook, your conduct, except as provided in the Terms or in accordance with applicable laws or regulations ("statement of claim"). Kotobook reserves the exclusive right to resolve and pay any claims or causes of action brought against us without your prior consent.

12. Miscellaneous

What about all those standard terms that you see at the end of most contracts? This is the fun part!

Well, since you ask...

The Terms of Service, as well as any discrepancies and claims arising from them (including disputes and claims not governed by the contract) shall be governed by and construed in accordance with legislation of Ukraine.

We reserve the right, in our sole discretion and without obligation, **to adjust and amend** this agreement at any time.

If you do not accept any of the Changes to these Terms, you must immediately stop using Kotobook. If you continue to use Kotobook after changes to the Terms, you automatically accept the updated terms.

If, for any reason, any provision of this agreement is found to be illegal or invalid by a court of competent jurisdiction, that term will be severed from the agreement or redacted without changing the remaining mandatory terms and their duration.

These Terms constitute the agreement between us and you in connection with your use of Kotobook and supersede all prior agreements, representations and understandings between us (oral or written).

Failure to exercise or delay in exercising any right, power or privilege under the Terms shall not constitute a waiver of such right or acceptance of any modification of provision, nor shall the partial exercise by either party of any right, power or privilege prevent the further exercise of that right or the exercise of any other right, power or privilege.

Nothing in the Terms provides or is intended to confer on any other third party either the benefit or right to enforce any provision of the Terms and the Employment Contract (Rights of Third Parties) Act 1999 that does not apply to the Terms.

About us

Kotobook is an app for pet owners and zoo market participants owned and operated by Genesis World LLC.

We are registered in Ukraine under the number 42464687.
Our legal address: Ukraine, Kiev, Sichevykh Striltsiv Street 37/41.

Contacts for appeals

If you have any questions, remarks, or concerns about this Privacy Policy, the processing of your personal data, content security, or any other aspects of using the Kotobook app, please contact our support team:

- Main address: team@kotobook.pet
- Backup contacts: kotobook9@gmail.com, vlasiuk79@gmail.com

We strive to promptly respond to all requests related to privacy, security and the use of the application.

Date of entry into force

The last changes were changed on September 11, 2025.