

Kotobook Privacy Policy

We are glad that you decided to read Kotobook's Privacy Policy ("Policy")! In this section, we describe how we collect, store, protect, and disclose your information, and to whom we disclose it. To make your experience using the Kotobook mobile application (the "App") or using our digital products and services (such as our contests, surveys, zooposts) even more pleasantly, we collect certain information about you. In addition, you may share information with other Kotobook users ("Users") through the app or on websites.

The Kotobook app and websites are used all over the world, and we will send your information to Ukraine and use it regardless of your country of residence.

Who we are

The controllers of the personal data collected and processed within the framework of the application are the following legal entities **within the** world of LTD Genesis (referred to in this Policy as "we" and "we").

You can contact kotobook's Data Protection Officer by writing <https://www.facebook.com/followmekotobook>.

1. INFORMATION COLLECTION

Registration Information

When you download the App and create an account ("Account"), we may request certain information ("Registration Information") about you, including the following information:

- Name;
- Username;
- Email address;
- Mobile phone number;
- Gender;
- date of birth;
- Photos;
- Location;
- Pets;
- Credentials for your social media accounts associated with your Kotobook account (e.g., credentials for your Facebook and Instagram accounts).

You will need to verify your mobile phone number to register your account. Once registered, you will be able to view and change this information at any time. Accessing your location in your device's settings, this information will be

Update automatically based on your device's location. You agree promptly update personal data in your account. If your phone number changes, please remember to update it in your account.

The information we collect helps make our app even better and make sure that our users are real people (robots, fakes, scammers, and bots are not welcome here and legally are punished!).

In accordance with the Law of Ukraine "On Consumer Privacy Protection", the personal data that we may collect about our users is divided into the following categories:

- A. Identifiers such as name and location.
- B. Personal data in accordance with the Law of Ukraine **on** the storage of customer data, such as contact information (including email and phone) and payment data.
- C. Data protected by the laws of Ukraine (subject to their provision), such as age, sex, marital status, race, origin, nationality, religion and health data.
- D. Business data, such as transaction information and purchase history.
- E. Biometric data, such as a facial thermogram.
- f. Internet and social media usage data, such as search history and interactions with our sites and apps.
- G. Geolocation data, such as mobile device location data.
- H. Electronic, visual, and audio data, such as photos and videos.
- I. Occupational data related to employment, such as work history and previous employer.
- K. Information about education.
- L. Inferences drawn from the above personal data, in particular for the purpose of understanding the user's personal preferences or characteristics.

Profile details

We recommend and advise you (and other users) to be careful about the information you disclose about yourself. We do not recommend posting your email addresses, links, messenger data, phone numbers, full names and addresses, credit card details, national identification data, driver's license numbers, and other sensitive information on your profile that is open to abuse and misuse.

When posting information about yourself or using the chat feature to communicate with other users, remember that only you decide to what extent to share personal information. Chapter 4 below explains in more detail who exactly has access to the information you post on Kotobook.

Profile verification information (including biometrics)

In the interest of security and in order to improve the user experience, we may ask users to verify their account. Verification may require your phone number and, in some cases, photo verification. This is only necessary in order to

Make sure you're not a robot . and prohibit other users from enjoying chatting. Verification may be required to prevent fraud. Alternatively, you can voluntarily complete photo verification (to decorate your profile with an authenticity badge).

If you choose to do a photo check, we will scan every photo you provide for this purpose. This process can be done using facial recognition technology, which will allow us to compare the uploaded photos with the profile picture to ensure that you

- It's you. Photos uploaded for verification will not appear on your profile. We will retain scanned copies of them for your future verification and accounting purposes for as long as they are necessary for those purposes, or for three years from the date of your last interaction with our sites and applications, whichever comes first. At the end of the retention period, we will take cost-effective steps to safely and permanently delete the scanned data copies from our systems.

Information provided at the time of purchase

If you choose to purchase one of our services or those of our partners, we will process your payment data and store it securely for fraud, audit, or tax purposes.

As part of the fight against fraud, Kotobook also uses automated solutions to prevent fraudulent payment transactions. that the transaction is blocked and can contact Kotobook if it believes that the decision was made in error.

Please note that if one of your accounts has been blocked for any reason, your accounts on other platforms or applications of the Genesis World Ltd group of companies may also be blocked as part of the fight against spam and fraud.

P2p donations and verification

Users of the application, creating interesting content around their pet, have the opportunity to attract financial support (donations) from other users. Each post has the opportunity to receive a donation and is displayed in a personal feed located in the profile – withdrawal section. The minimum withdrawal amount is the equivalent amount of \$300. The funds are kept on the company's balance sheet and can be received by the user, minus commissions and tax payments. For withdrawal

funds, the administration has the right to request verification of the user and conduct verification. For verification, the administration has the right to request a photo of the face and passport data for identification.

Geolocation information

If you have allowed Kotobook to access your location in your device's settings when you use the mobile app, we will collect information about Wi-Fi hotspots and your location (latitude and longitude), as well as store your device's coordinates to offer you certain features. users due to the fact that they will be information about your location is shown, and you have user profiles, pet stores, veterinary clinics located nearby.

If location is enabled and you want to turn it off, follow these steps: On iOS:

1. Parameters.
2. Scroll down. We are searching for the Kotobook app.
3. Geolocation.
4. Select Allow **Geolocation Access - Never** in the settings.

On Android:

5. Parameters
6. Application
7. Permissions
8. Application solutions
9. Place
10. Catobuc

Device details

When you use the app, we may collect certain information about your device, including information about the device's unique identifier, model, and operating system, for the purposes set forth in this Policy. Also, if you give permission, the app will access your address book solely for the purpose of adding new contacts.

Link

We may remember how you interact with links available on Kotobook, including links to third-party services, through redirects or other means.

Integrity Club and other interactions

From time to time, we may conduct surveys for research purposes and may contact you to see if you would like to participate. We may also contact you to find out if you would like to provide feedback, provide feedback, or participate in a promotional or charity event (for example, if you tell us that you have found a match for yourself or a pet on the app, we may contact you and ask if you would like your story to be used to advertise Kotobook.). Such surveys and campaigns are voluntary and further information about them will be provided to you as soon as we contact you. If you do not want to be contacted about participating in surveys and advertising campaigns, please contact our support team via <https://www.facebook.com/followmekotobook>.

Contact Customer Service

If you contact our support team through <https://www.facebook.com/followmekotobook> we will receive your email address and we may also track your IP address and the information we collect from you to help resolve your issue.

Cookies and similar technologies

When you visit our websites or use our app, we may automatically collect your personal data through the use of cookies or similar technologies. A cookie is a small file that can be downloaded to your device or browser so that we can recognize and remember you. You can learn more about cookies and how we use them, as well as the options available to you to manage cookies, please see our Policy on Cookies.

2. USE OF YOUR INFORMATION

Our main goal is to make your stay on Kotobook as enjoyable and rewarding as possible, and for this purpose, we may use your login details and other information to:

- to offer you our services and functions;
- to offer you the services and products of our partners;
- tell you about our app (e.g. updates and new features);
- personalize the app and sites for you, as well as the content provided to you;
- Research and analyze how you interact with the app and sites.

- resolve disputes, resolve issues, and enforce our Terms of Service;
- investigate fraud, protect our legitimate interests and comply with our Terms of Service;
- send you information about available promotions and offers if you have subscribed to the newsletter or otherwise told us that you do not object to this (you may opt out of marketing at any time in the application settings or through the unsubscribe mechanisms and links contained in the each message);
- to protect our users and third parties from any harm.

Moderation methods

We use automated systems and the assistance of moderators to monitor and viewing accounts (including photos and other information uploaded to users' profiles) and reporting compliance with our Terms of Service. , we send warnings and restrict or block the user's access to this account. The user can contact Kotobook to appeal this decision.

If you post content that does not comply with our Terms of Service, we may restrict or block access to your account.

Legal basis

In accordance with the data protection laws in force in the EU and Ukraine, we are obliged to inform you of our legal basis for using your data. data usage (if applicable).

Purpose of data use	Data	Target	Legal basis
Provision of services of the Kotobook social network	Name, Email Address, Date of Birth, Location (categories A and B in the CCPA classification)	You provide us with data such as your name, address email and date birth. We	Contractual necessity
		receive data about your location from the device you are using to retrieve of our services	
Providing opportunities for communication on Kotobook	Optional information that you can provide in your profile, gender identity, religion, ethnicity, interests, as well as photographs, etc. (categories B, C, Z, I and K in the CCPA classification)	You provide this data	Contractual necessity and our legitimate interests: It is in our legitimate interest to provide opportunities In-app communication Kotobook. Processing of personal data confidential nature or data belonging to a special category may require your explicit consent

Verifying Your Identity, Preventing Fraud, and Ensuring Security Users	Phone number and, if required and allowed, a profile check photo (ccPA B and Z categories)	You provide this data	Legitimate interests: it is in our legitimate interest to protect users site and ensure that accounts are not created for the purpose of deception
Charging for paid services, goods or services (does not apply to users who carry out payments via App Store)	Payment card data (categories B and D in CCPA classifications)	You provide this data	Contractual necessity
Enabling our advertising partners to show targeted ads For users our app and sites (including browsing	Advertising ID associated with your device (IDENTIFIER device), age, gender, and IP address (and Approximate location based on IP address) (categories A, B and F in the CCPA classification)	We receive information from you about age and gender, as well as device identification information and IP address from the device you are using	Consent – as specified by you in the management settings privacy/cookies, as well as in Settings privacy in your browser or on your devices (if required by the manufacturer device (e.g. for
video ads for a fee)		to access services.	Apple devices that use iOS 14.5)
Providing advertising to users sites and applications on third-party platforms and evaluation the effectiveness of this ad	Data about your visits to sites or applications, as well as about your interactions with them (for example, Loading our apps or creating an account on Kotobook), IP address (and your estimated location based on IP address), age, gender, ID devices (categories B, C, G, E, and K in the CCPA classification)	We receive age and gender information from you, as well as other information from device or browser that you use to access Services.	Consent – as specified by you in the management settings privacy/cookies, as well as in Settings privacy in your browser or on your devices (if required by the manufacturer device (e.g. for Apple devices that use iOS 14.5)

Run promotions and in-app ads	Location, gender, age and other information, that you voluntarily provided to us when filling out their profile (categories A, B and F in CCDA classifications)	We receive information about age and gender, and also information from your profile, from you, and location information from the device you use to access the Services.	Legitimate interests are in our legitimate interests to provide targeted advertising for users to see relevant posts and allowed us to generate advertising revenue
Providing marketing information about our events, Offers and services	Name, Email Address, Mailing Address, Instagram account and mobile phone number (categories A and B in the CCPA classification)	You provide this data	Consent or legitimate interests under applicable to our marketing activities. It is in our legitimate interest to promote our business and products
Contact you for surveys for research and acquisition Feedback	Email address and mobile number (category B in the classification CCPA)	You provide this data	Legitimate interests - it is in our legitimate interest to conduct research, that contribute to the development and improvement of the program and services
and also to offer participation in advertising campaigns			
Allows users to create and develop a profile on Kotobook and log in to the application through the recordings on other platforms	Data from Facebook and other third-party accounts (see Section 7 of this Policy for details) (categories A, B, C and Z in CCPA classifications)	We receive this data from Facebook or providers of other accounts that you use to log in to your Kotobook account	Legitimate interests are in our legitimate interests facilitate access to our services

<p>Conduct research and analysis to improve the app</p>	<p>Logs and data about usage, including IP address, browser type, reference domain, pages viewed, mobile operator information and search terms, images and videos (category E and Z in CCPA classifications)</p>	<p>You provide photos and videos, logs, and data about uses that we receive from the device you are using to access the Services</p>	<p>Legitimate interests are in our legitimate interests analyze how users access and use our services to have the possibility of further development of the program, the implementation of measures Security and Service Improvement</p>
<p>Handling your emails and requests, including requests in social Networks</p>	<p>Email address mail, IP address, social media accounts networks and telephone number (categories B and E in the CCPA classification)</p>	<p>You provide your address e-mail, name social media and phone number when you contact us and we get your IP address from the device you use to contact us</p>	<p>Legitimate interests are in our legitimate interests respond to your inquiries to ensure that we We offer quality service and successfully eliminate Problems</p>
<p>Investigate Violations and Block users for violation of our</p>	<p>Username and credentials, profile information, message content, and photos; information</p>	<p>You provide us with registration data, profile information, messages, and</p>	<p>Legitimate interests – it is in our legitimate interests to prevent illegal conduct and to guarantee</p>
<p>Terms of Service</p>	<p>on the use and device, such as IP address, as well as information about IP sessions (categories A, B, C, E, and Z in the CCDA classification)</p>	<p>Photos. Other part information we receive from the device from which you accessed the service</p>	<p>security and reliability of our services</p>

Blocking transactions to combat fraud	Name, IP address, email address, phone number, cardholder name, payments received, payment type, user ID, country (categories A, B and D in the CCPA classification)	You'll put your name, address e-mail, number phone number and card details. We we get your IP address from the device you use to contact us. We receive your payment details in the course of your interaction with the service	Legitimate interests - it is in our legitimate interest to prevent fraudulent operations and ensure the security of the services we provide
Activation of voice and video calls and sending images and videos	Voice and Function Usage Data video calls, as well as about the exchange of images and videos (categories E and Z in the CCDA classification)	We receive this data from the device that you use to access services	Legitimate interests - it is in our legitimate interest to provide this functionality along with other services
Get a more complete picture of you in order to personalize the services we provide to you and show you The most relevant profiles	Apps installed on your device (Android only) (ccPA E and L categories)	We get this information from the device you use to log in to the app	Accord
Protect our legitimate interests and rights, as well as the protection of interests of our users	Any information related to this issue	Depending on the nature of the data, we may get them directly from	Legitimate interests – it is in our legitimate interests to protect our rights, to defend ourselves from legal lawsuits, to protect the interests of
		You, your device or third parties.	of our users and representatives of third parties

3. DISCLOSURE

It is our policy not to disclose your personal data, except in limited cases set out below:

Circumstances that allow the disclosure of data	Disclosed data
<p>Service Providers – We engage certain third parties to perform certain tasks and providing us with services.</p>	<p>This may include any data, including all categories from the Law of Ukraine on the Protection of Personal Data of Consumers, listed above.</p>
<p>Moderators - control behavior on the site / in the application and approve the content</p>	<p>Name and registration data, profile data, messages, and photos (categories A, B, C, and Z in the CCPA classification).</p>
<p>Advertising partners - Our advertising partners provide targeted advertising on our app and websites (including video reward ads) - see below for more details.</p>	<p>Advertising ID associated with your device (device ID), age, gender, and IP address (as well as your approximate location based on IP address) (categories A, B, and F in the CCPA classification).</p>
<p>Law Enforcement - As we discussed in our Terms of Service, it is very important to us that all Kotobook users behave appropriately during the using our app. if this required by law when a potential crime is being investigated or where it is necessary to protect someone's vital interests. For these purposes, we may store or disclose your information, including your credentials, if we have reasonable grounds to believe that it is necessary to comply with the law or regulations or to comply with legal proceedings, judicial order or response to a request from a judicial authority; to protect the safety of any person; for responding to fraud, security threats, or technical issues, such as by using anti-spam service providers to protect against criminal activity or to</p>	<p>This may include any personal data provided by you to Kotobook, depending on the nature of the request or the problem we encountered, including all of the above categories CCDA.</p>
<p>ensuring the security of our rights or property or the rights and property of third parties.</p>	

<p>Marketing Service Providers – Helps you execute marketing and promotional tasks on third-party websites and apps and to evaluate the effectiveness of our advertising campaigns.</p>	<p>Advertising ID associated with your device (device ID), approximate location (based on IP address), age, gender, and data about your visits to sites or apps, as well as your interaction with them (e.g. downloading our app or creating an account on it), hashed address e-mail (only for "specialized target audiences" (categories B, C, G, E and K in the CCPA classification).</p>
<p>Payment and telecommunications companies - to pay for our premium services</p>	<p>Cardholder Name, Cardholder Address, Card Number, Transaction Amount, Transaction Date and Time (Categories A, B, and D in the CCPA Classification)</p>
<p>Business Transactions – In the event that Kotobook or any of our affiliates transfers business or changes ownership, such as in connection with takeover by another company or the merger, reorganization or sale of all or part of the assets, or in the event of insolvency, we may be required to disclose your personal data to the buyer of all or part of the business, as well as to the insolvency trustee</p>	<p>This can apply to all data, including all CCPA data listed above</p>
<p>Anti-spam and anti-fraud – Your data may be shared with other members of the Kotobook group of companies, for example, for the purpose of blocking your account or preventing potentially fraudulent transactions as part of our anti-spam and anti-fraud efforts.</p>	<p>This may include email address, phone number, IP address and ip session information, social network ID, username, user agent string, transaction data, and payment data (categories B, E, and D in the CCDA)</p>
<p>Aggregate Information – We may disclose aggregate information to third parties, including your personal information (other than that which identifies you directly), as well as other information such as event log data for industry analysis and demographic profiling.</p>	

Pet stores, veterinary clinics	This can apply to all data, including all CCPA data listed above
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DISCLOSURE CLARIFICATION

Disclosure of personal data to service providers

We engage certain trusted third parties to perform our tasks and provide services to us ("Service Providers"). Kotobook may disclose the user's personal data to various vendors based on a number of factors, such as which of our apps and websites the user uses.

- Payment services – allow our users to purchase paid features of the app (e.g. Google Play)
- Authentication services - allow our users to authenticate their account
- Social Media Service Providers – allow our users create/link your Kotobook account with accounts on other platforms (e.g. Facebook or Instagram)
- Product improvement and market research - we use third-party platforms and agencies to conduct user surveys and market research in order to improve the quality of our products and services
- Growth Marketing Services - Allows you to promote and advertise Kotobook potential users (e.g. AppsFlyer and Facebook)
- IT Services – Some Third-Party Software Providers Taking participation in our work, may process users' personal data (for example, if a user contacts us via social networks and asks for support, this request will be processed by the provider of management software for our community)

We are vigilant about ensuring that all our service providers have adequate data protection and information security measures in place and provide them with only the personal data necessary to provide of the relevant service. In addition, our suppliers are subject to extended obligations under our contractual arrangements, including strict data retention restrictions.

Disclosure of your personal data to marketing service providers and advertising partners

We may collaborate with advertisers and place third-party advertisements on our app or websites ("Advertising Partners"). In addition, we work with marketing service providers (e.g., Facebook) ("Marketing Service Providers") who

Help us promote and promote our App and Services on third-party websites and apps, and measure the effectiveness of our advertising campaigns, including for the following purposes:

- exclude you from advertising campaigns aimed at attracting new users if you already have an account on Kotobook;
- Show ads to users who have visited the Kotobook app/sites but have not yet created a Kotobook account;
- Target our advertising from potential users who are similar to you based on information collected about you by marketing service providers (also known as "similar target audiences");

- include you in a "special target audience" to receive promotional materials from Kotobook (as a rule, this includes users who, in our opinion, will be most interested in certain ads).

We disclose a limited amount of your personal data to companies for marketing and advertising purposes, namely:

- advertising ID associated with your device (this is a random number, assigned by the manufacturer of your mobile device (such as Apple or Google) to your device so that advertisers (including the manufacturer) can learn about Views or clicks on ads in your app or on websites, and when ads leads to a conversion (for example, to download an app advertised to you))
- your estimated location (based on your IP address)
- Age and gender
- data about your visit to our websites or app and the actions taken (e.g. downloading the app or creating an account in the app)
- Hashed* version of your email address (to create "specialized target audiences").

Hashing is a way of encrypting information by converting it into a combination of random numbers and letters. You cannot track your email address with this code. Hashed addresses sent to the Marketing Service Provider, match the hashed user information list of that Provider, and our advertising is offered to those of our users who are present on the list Provider. The matching and non-compliant hashes are then deleted by the Provider.

For more information about how we use cookies and other tracking technologies, and how to customize and manage your preferences for such technologies, see our [Cookie Policy](#).

Some platforms require the user's consent before allowing Kotobook to use the data collected through this platform for advertising purposes.

In some cases, these third parties will also use the data they collect for their own purposes, such as to combine your data with other data found in their order to inform about advertising services provided to other customers.

Google reCAPTCHA service

We use the reCAPTCHA verification tool to protect our community from spam and harassment. This service is provided by Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA, and is governed by [Google's Privacy Policy](#) and [Terms of Service](#). reCAPTCHA helps us distinguish between data entered by a real user and data entered by a bot.

We transmit some device and app data to Google's servers to ensure that the actions in our app are performed by a real person. Google may also use this data to improve reCAPTCHA performance. The transmitted data may contain the following data: URLs; IP address of the user; Google Account Information (if the user uses a Google Account); browser information (including browser type, browser size, browser resolution, browser plugins, language settings, and date); Page Actions information obtained from cookies. The processing of this data is based on our fundamental legitimate interests in protecting the application from bots.

WHAT INFORMATION OTHER USERS CAN SEE ABOUT YOU

You are the best and we want the whole world to know about it, so we have developed a number of special features to help you meet and connect with other users.

When using the Kotobook app, keep in mind that all the data you post or send on the app may be available to app users or other users.

Please be careful when posting personal information such as religion and health data on your profile. Information such as sexual preferences may be provided by you voluntarily when you create a profile, but you are not required to do so. Please

remember that the photos you post on Kotobook can also reveal information about you. If you provide or upload personal information about yourself, you consent to its processing and publication in the public domain.

The information in your Kotobook profile, as well as other information that you disclose in the app, including certain data added to your profile through other accounts (e.g. Facebook or Instagram – see Section 7 of the Privacy Policy for details) may be viewed by other users. someone can invite one of their Facebook friends to get to know you by taking a screenshot of a photo on your profile and sending it, regardless of whether their friend is a user of the app.

In addition, please note that in some countries (currently only in the Republic of Korea), Users may download a copy of their message history (as required by local law), and Kotobook has no control over the publication or use of this information by Users.

If you are using Facebook or another third-party account on a shared device to log in to the app, be sure to log out of the app or the relevant third-party account when you are done using the device so that no one can use your Kotobook account.

4. OUR AGE POLICY.

We want our app to make as many people happy as possible, but our users must be over 14 years old.

Kotobook does not knowingly collect any information about minors. We do not solicit or encourage the use of our service by persons under the age of majority. We can store your email and IP addresses so that you don't try to circumvent our policies by creating a new profile.

Child Safety Policy


Kotobook is a social network designed exclusively for adult pet owners. We strictly adhere to international standards for the protection of children and strictly prohibit any content that contains or promotes child sexual abuse or exploitation (CSAE).

We commit to:

- Remove any content containing CSAE immediately.
- Block the accounts of violators and transfer information to the competent authorities in accordance with the law.
- Use automated and manual moderation methods to identify violations.
- Provide the ability to report violations through the application ("Complain" button) or directly through contact mail.
- Restrict access to the app to users who are at least 14 years old, in accordance with our Age Policy.

If you find suspicious material that violates the policy, please contact the email address:

team@kotobook.pet (reserve kotobook9@gmail.com, vlasuiuk79@gmail.com) - this person is authorized to consider requests related to child safety and CSAE.

 The current version of this policy is also available at:

https://api.kotobook.pet/privacy_policy/en/child_safety_policy.html

5. SECURITY.

Kotobook takes the necessary security measures to protect and prevent the loss, misuse, unauthorized access or disclosure and alteration of information under our control, including your personal data.

Unfortunately, no website or data transmission over the internet is completely secure, and even we cannot guarantee that unauthorized access, hacking, data loss, or other breaches will never occur. We recommend that you take the necessary precautions to protect your data, namely:

1. Log out at the end of the session. We don't know who might stumble upon this!
2. Don't share your Kotobook account password **with anyone!**
3. Change your password periodically.

6. LINKING OTHER ACCOUNTS TO KOTOBOOK.

Use your credentials from other social networks to log in to Kotobook

When you log in to our app with your Facebook account, you give facebook permission to disclose your name and profile picture to us. You also allow Facebook disclose your email address (if it is associated with your Facebook account), date of birth, profile photos, gender, likes, and current city accommodation, unless you separately refuse.

If you sign up or sign in with an Apple ID, you authorize Apple to reveal your Apple credentials, name (which you can edit), and email address (you can hide your email address and then Apple will create a random address, keeping your email address private). This email address will be associated with your Kotobook account and will be used to recover it.

We use these personal **Data to create your account** Kotobook. If you delete **Application** Kotobook from your Facebook or Apple ID settings, we will lose access to this data. completely deny us access to this data).

Link social media accounts to your Kotobook account

You can link your Kotobook account to your Instagram or Facebook accounts, allowing you to share information from these accounts directly on Kotobook (such as Instagram photos).

We receive a limited amount of information that Instagram/Facebook allows us to disclose (in accordance with Instagram/Facebook policies and your permission when you first link your account on these platforms to your Kotobook account).

If you want to unlink your Kotobook account from your Instagram or Facebook accounts, please go to your Instagram or Facebook settings and follow the instructions to remove your Kotobook **app privileges**. Please note that information that has already been added to your Kotobook account from these platforms will not be deleted.

7. YOUR RIGHTS.

The privacy laws in place in your country may give you the following rights:

1. Right to information: what personal data is processed by the organization and why (this is a notice).
2. Right of access: You can request a copy of your data.
3. Right to rectification: If the data is incorrect, you have the right to rectification.
4. Right to erasure: You have the right to erase data under certain circumstances.
5. Right to restriction of processing: In some cases, you have the right to request the termination of processing, but the data will not be deleted.
6. Right to data portability: You can request a copy of your data in a machine-readable form that can be transferred to another provider.
7. Right to object: In certain circumstances (including when the data is processed on the basis of legitimate interests or for marketing purposes), you may object to such processing.
8. Rights related to automated decision-making, including profiling: In this area, there are several rights related to the fact that processing is carried out exclusively on an automated basis, can lead to a decision that has legal and other significant consequences for the person. In such circumstances, your rights include the right to human intervention in the decision-making process.

The full list of your rights (which may include rights not listed above) may vary depending on your country of residence. You must independently examine your rights under the privacy laws in force in your country.

If you wish to exercise any of the above rights, please visit <https://www.facebook.com/followmekotobook> і напишіть нам.

If you have a complaint about how we have handled your request or your personal data, please contact the first order authority using the contact details above.

If you feel that we have not been able to resolve your issue, you can immediately send a complaint to the Ukrainian Data Protection Supervisory Authority. If you reside in the European Union (EU) or the European Economic Area (EEA), you can also contact your local [data protection](#) authority.

Representative to the EU

According to Article 27 of the General Data Protection Regulation (**GDPR**), Kotobook has designated the world
Ltd Genesis in the EU.

8. DATA LOCATION.

We want you to have access to Kotobook wherever you are. To make this possible, we use a global network of servers, including in the USA, UK, EU, Ukraine.

Data collected by our advertising partners and other service providers may also be stored outside the UK and the European Economic Area. We ensure that data is properly protected, that existing legal frameworks, such as EU-approved model clauses (which can be found here), are complied with, and that robust contractual standards are implemented. If you would like more information about our protection measures, please contact us at

Адресою <https://www.facebook.com/followmekotobook>.

9. STORAGE AND DELETION OF DATA.

We retain your personal information only for as long as it is necessary for us, based on legitimate interests (as set out in section 2 above) and in accordance with applicable law. Please read the paragraph "Profile verification information (including biometric data)" in section 1 above to review the provisions of our Biometric Data Retention Policy.

Once an account is deleted or deactivated, it will no longer appear in the app. You can recover your account within 28 days if it was accidentally deleted or deactivated by mistake. After 28 days, we will begin deleting your personal data from our systems, except in the following cases:

- a. If data retention is necessary to comply with applicable laws (for example, if you make in-app purchases, some personal information is retained for tax and accounting purposes).
- b. When data is retained as evidence of compliance with applicable laws (for example, we retain some information in the event of account suspension, such as data describing the conduct that triggered the ban as justification for our actions in the event of requests or claims in connection with the blocking).
- c. If there is an unresolved problem, complaint or dispute that requires the retention of relevant information until the conflict is resolved, or
- d. When information needs to be retained to protect our legitimate interests, such as preventing fraud and improving user safety (for example, information may be needed to prevent the registration of a new user account previously blocked for misconduct or violation of the service's safe use rules).

Attention! Even after you delete your account or information from your profile, this information will be available to third parties to the extent that it was previously disclosed to them or to which other users stored or copied it. They may retain this information in accordance with their Terms of Service and Privacy Policy.

Thanks! We hope we haven't bore you too much!

10. CHANGES TO THIS POLICY.

Kotobook is constantly evolving, and we may revise our Privacy Policy from time to time. The latest version of the policy always takes precedence in regulating our use of your information and is located in the Kotobook app - Settings - Privacy Policy. email address or by posting a notice on the Kotobook

Effective Date. This Privacy Policy was last modified on July 14
2025 Contacts

for appeals

If you have any questions, remarks, or concerns about this Privacy Policy, the processing of your personal data, content security, or any other aspects of using the Kotobook app, please contact our support team:

- Main address: team@kotobook.pet
- Backup contacts: kotobook9@gmail.com, vlasiuk79@gmail.com

We strive to promptly respond to all requests related to privacy, security and the use of the application.

